



BAPHUON VILLA

COOL SECLUSION

GUEST INFORMATION

WELCOME TO BAPHUON VILLA

On behalf of the staff and the management team we hope you will have a most pleasant and comfortable stay with us.

Please take a little time to read through the guest information.

We will be pleased to assist you with any questions or requests you may have.



BAPHUON VILLA
117, ST. WAT BO, SANGKAT SLOR KRAM, SIEM REAP, CAMBODIA
☎ +855 63 967 177
residence.baphuonvilla@gmail.com; baphuonvilla.weebly.com

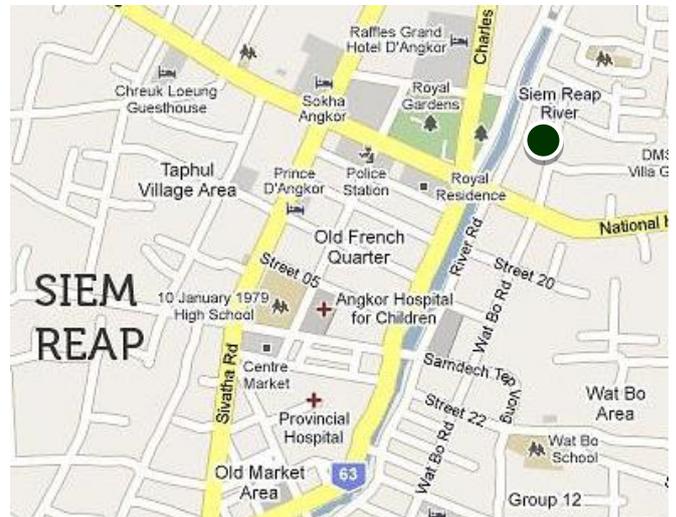


WELCOME TO BAPHUON VILLA



A short and relaxing 15 minute walk along the river from the Old Market, Baphuon Villa is situated near the Royal Residence and the Angkor Museum. Stepping through the gates into the courtyard – free from the noise and bustle of town – guests are assured a warm welcome in this lush and secluded guest house which offers high quality and very well maintained accommodation at an affordable price.

Tastefully decorated with collections of photographs, paintings and artefacts from Asia and the Far East, the villa is equipped with all facilities including unlimited access to High-Speed Wireless Internet and cable television in our bright and spacious rooms. Guests can enjoy breakfast on the leafy terrace by the fountain, or sample pastries, sandwiches and freshly brewed coffee in our café.



The British owners have lived, worked and travelled extensively throughout the region for over twenty years, their association with Cambodia starting when intrepid visitors first ventured back into the country in the 1990s. With in-depth knowledge and experience – including the leadership of educational expeditions and coordination of charity work – we can offer advice and assistance in arranging transport and tours to suit the varying requirements of both local and international travellers.

Whether guests wish to explore the breathtaking temples of Angkor, or discover the lifestyle of local villages, engage in charitable activities in schools or orphanages – or simply cycle leisurely around town – we will do our utmost to ensure that a vacation in Siem Reap is truly memorable.



RECEPTION & OPENING HOURS Our reception is manned 24 hours a day. We close the gate at midnight but guests who wish to come back later simply have to press the bell to the left of the entrance and our staff will open the gate. Please deposit the key with reception whenever leaving the villa, and be mindful of other guests when returning late at night.

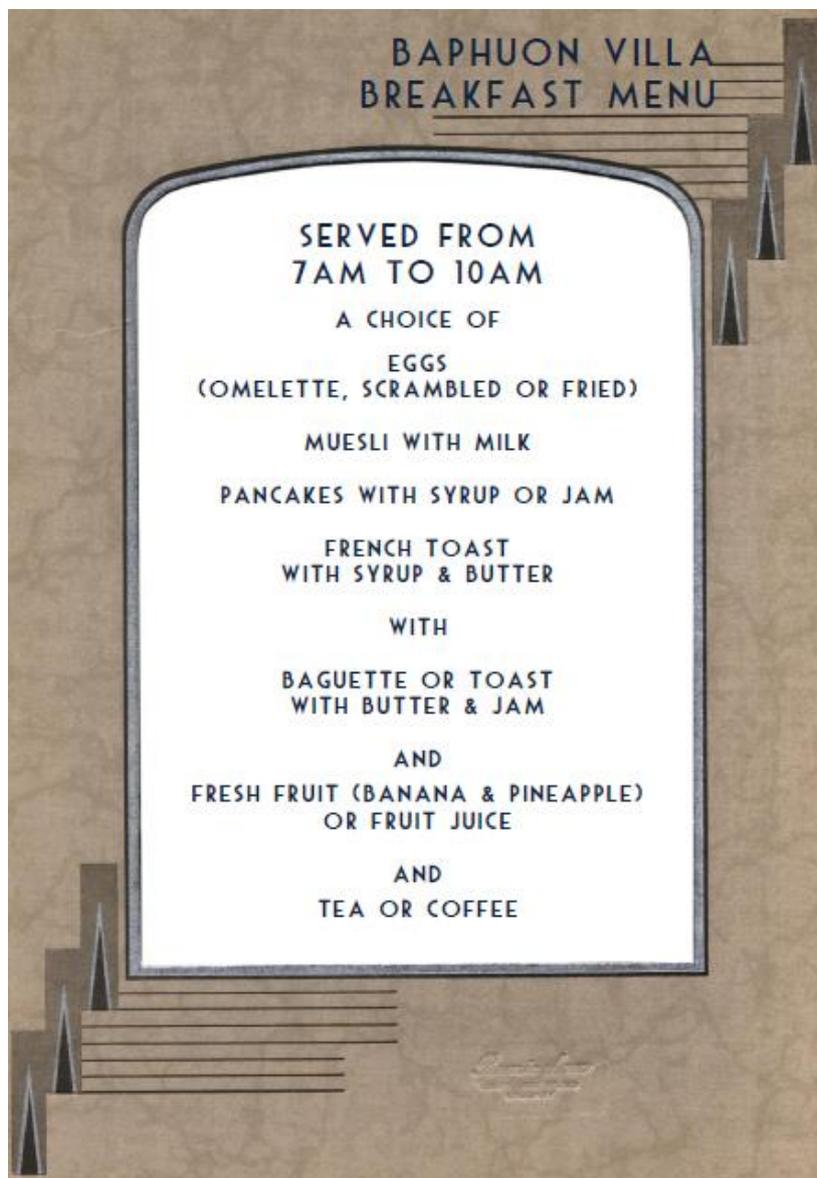




ROOM ACCOUNT For your convenience please use the room account while staying with us. Each time our services and facilities are used, simply sign the bills and the charges will be noted in your account.



BREAKFAST Breakfast is served from 7am until 10am every day at Café Baphuon and a range of breakfasts is available. As we always like to use the freshest ingredients, please let us know if possible your breakfast choice 24 hours in advance.





Those wishing to see the sunrise at Angkor and have to leave the hotel early in the morning can order a packed breakfast the night before.

If guests have a long day at Angkor and do not want to stop for lunch, packed lunches can be ordered the previous evening.

An evening meal can be ordered from an excellent local restaurant serving Western and Asian food, which will be delivered to the hotel.



DRINKS A selection of non-alcoholic and alcoholic drinks is available in the dining area and in the mini-bars in all the rooms. If guests have children, and would like the alcoholic drinks to be removed, please let us know. The mini-bar bill will be charged to your room account. Kindly sign the bill at the reception on a daily basis for immediate refilling.

Guests are provided with complimentary bottles of mineral water every day.



ROOM FACILITIES Our rooms are equipped with mini-bar, air-conditioning or fan, shower & WC, secure storage for valuables, cable television and high-speed wireless internet. Please ask at reception should additional toiletries be required. A baby cot is available upon request.



AIR CONDITIONING Air conditioned rooms have control panels which can be used by guests to adjust the temperature. Kindly ensure that all windows and doors are closed to allow for efficient air conditioning and to minimise energy wastage.



GUEST SERVICES

ELECTRICAL ADAPTORS

An electrical adaptor may be borrowed from the reception.

CYCLE HIRE

Bicycles are available for hire at \$2 per day. Please enquire at reception.

LATE CHECK-OUT

Check-out is at 12 noon. Dependent upon availability of rooms a late check-out up to 4pm is possible at an additional charge of \$5. Should guests require a check-out beyond 4pm, a day's room charge will be necessary.

LAUNDRY

We provide a laundry service at \$2 per kilo. Please place the items in the laundry bag in the room, and hand the bag to reception. Estimate 24 hours for the return of laundry.





LUGGAGE

If guests are waiting for onward transportation after check-out, luggage may be left with reception.

MAIL

Mail and postcards can be sent from the reception.

MASSAGE & SPA

Massage is available as either in- or out-call service. We can also recommend and arrange spa treatment in nearby quality centres. Please refer to our separate tour information in the room and/or at reception.

PARKING

Guests may park cars, minivans, motorbikes and bicycles in the courtyard area.

SWIMMING

Baphuon Villa has an arrangement with a neighbouring guest house where the swimming pool can be used at the cost of \$3 per half-day and \$5 per day. Please enquire at reception.

WAKE-UP CALL

Please contact the reception to arrange a wake-up call.



OVERNIGHT GUESTS Please note that all visitors must provide reception with identification. Guests who have paid for single occupancy but who wish to register an overnight guest are required to pay an additional charge of \$7.



SMOKING All our rooms and common passage ways are non-smoking. However, guests who wish to smoke may do so on the balcony on the first floor and in the courtyard area. Smoking areas are clearly marked.



CLEANING The room is thoroughly cleaned and the bedding laundered regularly. In the interests of the environment, if guests do not require the bedding to be laundered so frequently, please leave the notice on the bed. Guests are respectfully reminded that, in the event of indelible stains on the bedding, an additional charge may be necessary.



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TOUR & TRANSPORT SERVICES

The staff of Baphuon Villa can give any advice or assistance necessary in organising tours and transportation. Please refer to our separate tour information in the room and at reception.



For guests who are staying 3 nights or more we provide free transportation from the airport or bus station at the beginning of the guests' stay at Baphuon. In addition, tuk-tuk drivers can take guests to the Old Market or other central location for \$1. Any destination further afield will require negotiation of the fare, but our staff will be pleased to advise on appropriate costs.

Samples of tours include:

- Short & long tours of the Angkor region
- Riverboat cruises
- Floating village
- Landmine Museum & War Museum
- Art, photography & meditation courses
- Cookery courses
- Quad biking
- Charity work in schools & orphanages
- Educational tours
- Overnight tours to Phnom Penh (Royal Palace, National Museum, S-21, Killing Fields)



We can also assist in ticketing to all areas of Cambodia, Thailand, Lao and Vietnam as well as visa applications and extensions.



ADVICE FOR VISITORS TO SIEM REAP & ANGKOR

Siem Reap is a very safe town but, as in any other location, look after valuables and ensure that bags are secure around the shoulder.

When purchasing items or arranging transport, it is almost always necessary to negotiate prices. The price quoted is never the price which is expected.



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Although the national currency is the Riel (\$1 = 4000 Riel), most transactions take place in US Dollars. If an item costs, for example, \$1.50 the change will be given in Riel. Consequently, it is a good idea to have a small quantity of Riel in order to pay the equivalent of US 50 cents i.e. 2000 Riel. Reception can assist in changing small amounts of US dollars for Riel.

The purchase of books or postcards from street children is not encouraged. There are many more effective ways of making charitable contributions.



After dusk and when near water, wear a long-sleeved shirt or blouse, and make use of mosquito repellent.

Siem Reap & the Angkor region can become very hot during the day. Maintain hydration levels and carry a bottle of water. In tropical climates such as in Cambodia it is important to consume at least two litres of drinking water per day.

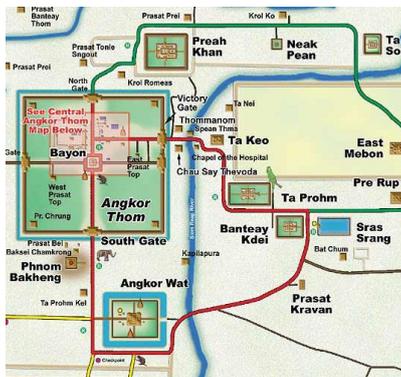
THE ANGKOR TEMPLES

Visitors to Angkor must be able to produce the ticket for inspection at any time.

Wear strong footwear without heels.

Avoid carrying items by hand when climbing the temples.

Stay on the marked footpaths and do not climb on any restricted walls or stairs.



Be careful when walking on uneven surfaces and in dark passageways.

Please note that it is not permitted to take any disrespectful photographs of religious images or statues.

Further information on suggested itineraries in Angkor depending on your length of stay is available in the reception area.



FEED-BACK We always appreciate suggestions and comments from our guests. We would be grateful if, at the end of your stay, you could complete the form in your room – or simply speak with us at any time.

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